

LUCIDO-L ‘Get Concert-Ready’ Lucky Draw – Terms & Conditions

The LUCIDO-L ‘Get Concert-Ready’ Lucky Draw is organized by Mandom Corporation (Singapore) Pte. Ltd. (Company Registration Number: 195700070R) (“MCS”) from 1 January 2026 to 16 February 2026, 23:59 SGT (“Contest Period”). By participating in the Contest, each participant agrees to be bound by the Terms and Conditions set forth herein.

How to Participate:

- Participants must purchase any LUCIDO-L product from the Participating Retailers during the Contest Period
- Participants must submit their personal particulars and proof of purchase via the official online submission form.
- Proof of purchase may be in the form of a clear photo of the physical receipt or a screenshot of the online order confirmation
- Incomplete, inaccurate, or illegible submissions may be deemed invalid at MCS’ discretion

LUCIDO-L ‘Get Concert-Ready’ Lucky Draw

a. Eligibility

- i. The Contest is open to participants who are legal residents of Singapore, and (i) aged 18 years and above as stated on their Identity Card/Passport (as of 1 January 2026); or (ii) aged 13 years and above but have not attained 18 years of age as stated on their Identity Card/Passport (as of 1 January 2026), provided they are accompanied by a parent or guardian.
- ii. By participating in this Contest, each participant warrants and agrees to be bound by these Terms and Conditions. For participants aged 13 to 17 years old, their parent/guardian warrants and agrees that both the participant and parent/guardian shall be irrevocably bound by these Terms and Conditions. All rules, regulations, and instructions issued by MCS from time to time shall be deemed incorporated in these Terms and Conditions.
- iii. Employees of MCS, its parent company, subsidiaries, affiliated companies, advertising, promotional and judging agencies, business partners involved in the Contest, and entities engaged in the development, production or distribution of materials for this Contest, and their immediate family members (parent, child, sibling, and spouse) and/or persons living in the same household (whether related or not), are not eligible to participate.
- iv. To the maximum extent permitted by law, MCS reserves the right to amend the eligibility criteria at any time (with or without notice or reason) and/or determine at its sole discretion whether any participant should be excluded from entering or participating in the Contest.

b. Eligible Purchase & Submission Period

- i. Purchases of any LUCIDO-L products at participating retailers between 1 January 2026 to 16 February 2026 will be eligible for the Contest. No minimum spend is required.
- ii. All entries must be submitted by 16 February 2026, 23:59 SGT.

c. Participating Retailers

- i. The retailers participating in the Contest are as follows:

- a. Watsons and Watsons Online
- b. Guardian and Guardian Online
- c. Mandom Official Store on Shopee
- d. Mandom Beauty on TikTok Shop

Any entries or submissions made through retailers not listed above will be considered invalid.

d. Prizes

- i. Prizes are outlined below and MCS reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute any of the Prize(s) with any other item(s) of similar value

Prizes	Prize Details	Prize Validity	No. of Winner(s)
Grand Prize	A Pair of Category 1 Ticket to Seventeen World Tour [NEW_] in Singapore (worth \$750 total)	Valid on 7 March 2026, 6:30PM (SGT)	1
2 nd Prize	Panasonic nanocare EH-NA9M Hair Dryer (worth \$299 each)	-	2
Consolation Prizes	Anker MagGo CCC Power Bank 10000mAh (worth \$139)	-	1
	RRRTS Customisable HueFusion Water Bottle CS 500ml (worth \$65 each)	Valid for six (6) months from the date of winner announcement	5
	JisuLife Handheld Fan Pro 1/Pro 1S Portable (worth \$65)	-	1
	\$25 Voucher from Neonmello	Valid for three (3) months from the date of winner announcement	5

- ii. The following terms shall apply to each Prize:
 - a. MCS may, at its sole discretion, change or substitute the prize with another of equal or comparable value without prior notice. The prize is not exchangeable for cash, credit, or other items.
 - b. Winners will be contacted within two (2) weeks of the winner announcement, via the email address provided during participation in this Contest.
 - c. Non-compliance with the prize redemption instructions stated in MCS's notification may result in forfeiture of the prize, and any forfeited prize will be dealt with at MCS's sole discretion.
 - d. In the event that a winner fails to provide the required personal details or cannot be contacted within the stipulated period, MCS may, at its sole discretion, award the prize to a replacement winner.
 - e. Grand Prize: A Pair of Category 1 Ticket to Seventeen World Tour [NEW_] in Singapore (worth \$750 total):
 - i. The concert will take place on 7 March 2026 (Saturday), 6:30 p.m., at the National Stadium, Singapore.

- ii. Each ticket admits one adult only;
 - iii. The date, time, and venue of the Prize cannot be changed;
 - iv. The Prize is non-transferable and cannot be exchanged or redeemed for cash; and
 - v. Admission to the Concert is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
 - vi. This promotion is not sponsored, endorsed, or administered by the concert organiser, promoter, or artist.
- f. 2nd Prize: Panasonic nanocare EH-NA9M Hair Dryer (worth \$299 each)
- i. Colours of the Prize will be allocated at random and cannot be selected or changed by the winner.
 - ii. The Prize is non-transferable, and cannot be exchanged or redeemed for cash, credit, or other products.
 - iii. Product warranty, if any, will be provided solely by the manufacturer and subject to Panasonic's warranty terms and conditions. MCS is not responsible for any defects, malfunction, or warranty claims relating to the Prize.
 - iv. MCS shall not be liable for any loss, damage, injury, or incident arising from the use or misuse of the Prize.

e. Winners Announcement

- i. Winners will be announced on LUCIDO-L Instagram page (@lucidosg) on 20 February 2026 via a post. The winners will be contacted by 27 February through the email address submitted in the entry form with LUCIDO-L email address (lucido-l.sg@mandom.com).
- ii. Non-compliance with the prize redemption instructions in MCS's notification may result in the forfeiture of the prize. Any forfeited prize will be dealt with at MCS's sole discretion.
- iii. In the event that the winner fails to provide his/her personal details or cannot be contacted within the stipulated period, MCS may, at its sole discretion, award the prize to a replacement winner.

f. Collection Methods

- i. i. All prize winners of the Contest shall present a valid proof of purchase (in the form of the original receipt or order screenshot), photo identification document, and winner notification issued by MCS for verification in order to redeem their prizes. Failure to provide valid proof of purchase upon request may result in disqualification or forfeiture of the prize at MCS's sole discretion.
- ii. The prize winner of the Grand Prize (A Pair of Category 1 Tickets to SEVENTEEN World Tour [NEW_] in Singapore) is required to collect the physical tickets at the MCS office (1 Kim Seng Promenade, Great World City West Lobby, #10-08/09) by 6 March 2026, 6:00 p.m.
- iii. Prize winners of the 2nd and consolation prizes (Anker MagGo CCC Power Bank 10000mAh and JisuLife Handheld Fan Pro 1/Pro 1S Portable) are required to collect

their prizes at the MCS office (1 Kim Seng Promenade, Great World City West Lobby, #10-08/09) by 27 March 2026, 6:00 p.m.

- iv. In the event that a prize winner is unable to collect the prize personally, the prize winner may authorise a representative to collect the prize on their behalf, provided that the representative presents a copy of the valid proof of purchase, the prize winner's identification, and the official prize notification issued by MCS.
- v. Prize winners of the consolation prizes (RRRTS Customisable Water Bottle and \$25 Neonmello Voucher) will receive a voucher code for redemption via email. All redemptions are subject to the sponsors' terms and conditions, and MCS shall not be responsible for any issues arising from the redemption process.
 - i. RRRTS Customisable HueFusion Water Bottle CS 500ml (worth \$65 each):
 - 1. The voucher code is valid for redemption at both RRRTS online and physical retail stores, subject to RRRTS's terms and conditions. For more information, please visit <https://rrrts.com.sg/#/>.
 - ii. \$25 Voucher from Neonmello:
 - 1. The voucher code is valid for redemption at both Neonmello online and physical retail stores, with no minimum spend, subject to Neonmello's terms and conditions. For more information, please visit <https://www.neonmello.com/>.

g. Other Terms & Conditions

i. Disqualification of Participants

- i. MCS may, at its sole discretion, disqualify any participant who:
 - 1. Breaches these Terms and Conditions;
 - 2. Is suspected of fraud; or
 - 3. Is suspected of tampering with the entry process or results in any way.

ii. Name and Likeness

- i. By participating, each entrant agrees to take part in promotional activities related to the Contest and consents for MCS to use their name, voice, photographs, likeness, and personal details for promotional purposes in any media worldwide, without further compensation.

iii. Liability and Indemnity

- i. To the maximum extent permitted by law, MCS (including its employees) excludes liability for any loss or damage, whether direct, indirect, special, or consequential, arising from the Contest, including but not limited to:
 - 1. Service interruptions affecting participation;
 - 2. Lost or damaged entries or prizes due to reasons beyond MCS's reasonable control;
 - 3. Any tax liability arising from the receipt or use of a prize shall be the sole responsibility of the winner.
- ii. Participants agree to indemnify MCS from all claims, damages, and liabilities arising from participation in the Contest.

iv. Use of Personal Data

- i. By participating, each entrant consents to MCS collecting, using, processing, and disclosing their personal data for the purposes of administering the Contest, fulfilling prizes, and related marketing activities.
- ii. MCS will:

1. Only collect information necessary for the Contest administration.
2. Store data securely and restrict access to authorised personnel.
3. Not sell personal data to third parties.

v. General Terms and Conditions

- i. No participant shall, without the prior written consent of MCS, provide to the press or any media any comment or statement relating to the Contest.
- ii. Except as otherwise stated in these Terms and Conditions, each participant shall bear his/her own costs and expenses incurred in connection with participation in the Contest.
- iii. In the event of any dispute relating to or arising from the Contest or these Terms and Conditions, MCS shall have the right to make the final decision, and no further claims, appeals, or correspondence will be entertained.
- iv. MCS may, in its sole and absolute discretion, amend these Terms and Conditions at any time without incurring any liability.